

Detroit Popcorn Company
14950 Telegraph Road
Redford, MI 48239
(313) 387-1600 Phone (313) 387-4600 Fax

Terms & Conditions

- 1 A two week notice is required in order to guarantee availability of any rental equipment.
- 2 All equipment can be delivered, but delivery is not included. The charge for this service is \$50 which covers delivery and pickup of equipment in the tri-county area. Delivery charge may be higher for some locations.
- 3 Our policy requires that a refundable security deposit in the amount of two (2) times the one day rental fee. Security deposit is accepted in the form of a credit card, along with a copy of a valid driver's license or state identification card.
- 4 All rentals are to be prepaid, or C.O.D. unless a charge account has been previously established. Open account customers in good standing may submit a signed purchase order in lieu of a security deposit.
- 5 _____Most of the equipment we rent requires training prior to its use. We suggest that the person(s) designated to run the equipment get a lesson in operation from us prior to the date of the event.
(EQUIPMENT MAY NOT WORK PROPERLY WITH EXTENSION CORDS OR GENERATORS.) We will not be responsible for machines that do not work properly if no lesson was given prior to use.
- 6 All of our equipment is NSF listed and UL approved for safety, however, most of it is designed for indoor use. Please ask if you are unsure of how the equipment may be used outdoors.
- 7 Our rental equipment is tested for safety and reliability on a regular basis. As with all equipment, however, there is a risk that if it is not used properly, injury could result. Detroit Popcorn Company assumes no responsibility for injury resulting from the misuse of a machine. Insurance and health department permits, if required for your particular event, should be provided by you.
- 8 You will be responsible for the equipment from the time the equipment is picked up to the time it is returned. Please make sure the equipment is secured when not in use and protected from the weather. You will be charged for any damaged, missing, or stolen equipment. Customer is responsible for lost or stolen equipment. If equipment is lost, stolen, or not returned the customer will be charged the full retail value for the replacement of equipment.
- 9 **CANCELLATIONS:** Due to the high demand for equipment, it is necessary for us to have reservations guaranteed in advance in the form of a security deposit. Deposits must be presented at least one week prior to the rental date. Cancellations made at least 48 hours (2 days) prior to the rental date will not be penalized. Cancellations made after 48 hours (2 days) will be charged one day's rental cost for all equipment reserved. No shows will be charged the full rental fee.
- 10 All rental equipment not returned on the due date will result in a late charge. The minimum charge will be the 1 day rental price per piece of equipment for each day late.

Signature _____ Rental Date _____

Print Name _____ Return Date _____

*****Please sign and return*****

Name: _____

Street: _____

City, State Zip: _____